

## Technical Maintenance Supervisor – Cape Town

Are you passionate about service excellence and achieving customer satisfaction?

This opportunity to provide supervisory direction to staff, hands-on support to maintenance and repairs of equipment as per the scope of works and ensure delivery outputs are maintained as per the service level agreement. This position is perfect for proactive leaders who engender a strong work ethic and maintain a focused approach to achieving deadlines.

If you appreciate a company culture that encourages ownership, innovation and client delight, you will thrive in our diverse, driven team

Facilities Management Solutions (FM Solutions) is a South African company offering facilities management (FM) services since 2002. We have an established reputation within the FM industry with experience across various industries including large government, parastatal and private sector contracts. We are incomparable in the market place by considering our clients' needs and delivering value beyond savings.

### To take action on and assist the skilled tradesmen by performing minor maintenance and repair work of a general nature:

- Complete non-technical requests;
- Facility maintenance;
- Ad-hoc duties.
- Ensure compliance to Health and Safety Act.
- Attend to client complaints / requests and ensure all calls are logged at the helpdesk
- Communicate repairs / feedback to FM via CAFM system / daily report
- Maintenance masterplan
- Identify additional projects
- Client Liaison
- Admin related responsibilities

**What will contribute to my success in this position?**

### Key Skills and Experience:

- Grade 12
- Min 5 year maintenance experience, with min 2-3 year working experience in a built environment
- Relevant Qualification / Trade Test will be advantageous

- Good comprehension of English / Afrikaans language
- Valid Driver's License
- **HSEQ:** Understanding and knowledge of statutory and the client standards.
- **Quality:** Understanding of quality as an organisation wide activity and the philosophy of continuous improvement
- Willingness to work extended hours if required

### People and Management Skills

- Multi skilled
- Good people skills
- Practical work experience
- Hands-on person
- Ability to plan, organize and control own work effort
- Understand and follow oral and written instructions
- Well motivated
- Able to work independently
- Ability to prioritize tasks
- Able to meet deadlines
- Able to use initiative to solve minor problems
- Able to work in a team
- Pro-active
- Energetic
- Able to act quickly and calmly in an emergency situation

**If you answered 'yes' to the above,** consider further whether you enjoy a non-corporate working environment that embraces innovation, rewards hard work and potential and invites those with an entrepreneurial spirit to maximise business opportunities for themselves, their clients and the organisation.

**To apply for this role,** please email your CV to [jobs@fm-solutions.co.za](mailto:jobs@fm-solutions.co.za) before **17 May 2019**.

As a proudly South African brand, AFMS Group (Pty) Ltd will consider our commitment to transformation and employment equity goals for this position

### Please note:

Should you not receive feedback on your application within 5 working days of closure of this advert, kindly consider your application for this position as unsuccessful.