

Technical Manager - Johannesburg

Are you passionate about service excellence and achieving customer satisfaction?

This opportunity to provide supervisory direction to staff, hands-on support to maintenance and repairs of equipment as per the scope of works and ensure delivery outputs are maintained as per the service level agreement is perfect for proactive leaders who engender a strong work ethic and maintain a focused approach to achieving deadlines.

If you appreciate a company culture that encourages ownership, innovation and client delight, you will thrive in our diverse, driven team

Facilities Management Solutions (FM Solutions) is a South African company offering facilities management (FM) services since 2002. We have an established reputation within the FM industry with experience across various industries including large government, parastatal and private sector contracts. We are incomparable in the market place by considering our clients' needs and delivering value beyond savings.

To continue to promote our group performance and reputation, FM Solutions is seeking a driven leader with the highest commitment to professional ethics and standards to:

- Manage technical maintenance and repairs in area of responsibility
- Contract administration and ensuring the flow of communication between client, top management and operational staff
- Ensure that OHS requirements are adhered to in line with ISO14005:2018 guidelines
- Develop and maintain a success business partnership with the client
- Staff management and fostering a culture of staff development and growth

What will contribute to my success in this position?

Key Skills and Experience:

- Grade 12
- Appropriate Tertiary education: e.g. N6/ S4 /Diploma in Electrical/ Mechanical
- 5 year solid relative work experience in Engineering in a built environment
- Min 2 year leadership / supervisory experience in Technical environment
- Trade Tested

- **HSEQ:** Understanding and knowledge of statutory and the client standards.
- **Quality:** Understanding of quality as an organisation wide activity and the philosophy of continuous improvement
- Willingness to work extended hours if required

People and Management Skills

- Strong leadership skills and a confident decision maker
- Combined Tech-Supervisory Skill
- Mechanical aptitude and understanding of electrical / mechanical / HVAC principals
- Able to work under pressure and meet deadlines
- Ability to handle and control difficult situations
- Able to act quickly and calmly in an emergency situation
- Good organising and planning skills
- Pro-active and initiative
- Problem solving skills
- Attention to detail
- Client service focussed
- Excellent people management skills
- Good communication skills in both verbal and written format
- Good negotiating skills

If you answered 'yes' to the above, consider further whether you enjoy a non-corporate working environment that embraces innovation, rewards hard work and potential and invites those with an entrepreneurial spirit to maximise business opportunities for themselves, their clients and the organisation.

To apply for this role, please email your CV to jobs@fm-solutions.co.za before **17 February 2019**.